



Adult Strategic Partnership Board

2009/10 Annual Report

Introduction

The ASPB's terms of reference outline its aim and objectives, as well as the board's membership.

The role and responsibilities of the ASPB fall into four main categories: Strategic planning and coordination of health and social care; Commissioning; Safeguarding; and Inspections

Strategic planning and coordination of health and social care

- Be the lead thematic partnership with responsibility for delivering the health and wellbeing objectives set out in the Sustainable Community Strategy 2008 – 2020 and associated LAA targets.
- Identify key strategic national and local issues relating to health and social care that require a collaborative approach.
- Be aware of health inequalities across the borough and monitor the programmes of work in place to close the health inequalities gap.
- Consider and contribute to the development of multi-agency strategies and monitor their implementation
- Consider the need for arrangements between the Partners within the meaning of section 31 of the Health Act 1999 (“the Partnership Arrangements”).
- Co-ordinate the work of the health and social care partnership structure as a whole by requesting the annual work programmes and annual progress reports from each of the tier three Partnership Boards
- Identify agency developments and issues including structural changes, new legislation, powers and resources, which may impact on partner agencies.
- Ensure that equalities considerations underpin all the work of the board and that Equalities and Health Impact Assessments appropriately inform its work programme.
- Maintain confidentiality as appropriate and establish processes for sensitive matters to be considered with due respect to their confidential nature.

Commissioning

- Consider population needs assessments, including the JSNA, to ensure that these appropriately inform service development and commissioning.
- Receive reports from the Adult Joint Strategic Commissioning Board on any commissioning proposals likely to result in significant changes to service delivery.

Safeguarding

- Take a strategic overview of multi-agency safeguarding arrangements and make recommendations to the Adult Safeguarding Board as appropriate to ensure that systems and processes are robust.

Inspections

- Receive reports of statutory inspections of health and social care services and ensure that appropriate action plans are put in place and implemented.
- Ensure that this intelligence is shared, as appropriate, and contributes to the organisational and partnership assessments.

Partnership Goals:

- Achievement in delivering the priority outcomes of *Shaping our future* – Lewisham’s Sustainable Community Strategy
- Effective coordination of health and social care to improve outcomes for residents and to narrow the gap in health inequalities
- Achievement of the Local Area Agreement (LAA) targets

Membership:

There are a range of key strategic stakeholders drawn together through this partnership which act as the umbrella for the sector in Lewisham. The membership aims to make decisions regarding the setting of policy, the allocation of resources to support strategic priorities and the ability to influence their own organisational direction. The membership over 2009/10 comprised:

- Cllr. Chris Best, Cabinet Member for Community Services (Chair)
- David Whiting, Non-Executive Director, Lewisham Primary Care Trust (Deputy Chair)
- Cllr. Sylvia Scott, Chair of Healthier Communities Select Committee
- Cllr. Peggy Fitzsimmons, Cabinet Member for Older People
- Cllr. Susan Wise, Cabinet Member for Customer Services
- Aileen Buckton, Executive Director for Community Service, LB Lewisham
- Mark Howe, Head of Adult Assessment and Care Management, LB Lewisham
- Dee Carlin, Head of Joint Commissioning, Lewisham PCT/LB Lewisham

- Gill Galliano, Chief Executive, Lewisham PCT
- Dr Danny Ruta, Joint Director of Public Health, Lewisham PCT
- Tracey Easton, Interim Director of Finance, Lewisham PCT
- Tim Higginson, Chief Executive, University Hospital Lewisham
- Bala Gnanapragasam, Chair, University Hospital Lewisham
- Martin Howie, Director, Voluntary Action Lewisham
- Rosalind John, Health Inequalities & Social Care Officer, Voluntary Action Lewisham
- Evereth Willis, Chair, Race Equality Action for Lewisham
- Val Fulcher, Executive Member, Lewisham Local Involvement Network
- Member of the Lewisham Local Involvement Network executive
- Jonathan Beder, Assistant Director, South London and Maudsley NHS Trust
- Andrew Slade, Head of Curriculum Delivery, Lewisham College

Secretariat

Officers within Community Services' Strategy and Policy team provide secretariat support for the Board and organise agendas and minutes with the approval of the Chair. The ASPB is represented on the LSP Strategy Group by Sarah Wainer, Head of Strategy and Performance, Community Services.

Partnership structure

The work of the ASPB is supported by five third-tier partnership boards: Older Adults Partnership Board; Younger Adults Partnership Board; Carers Partnership Board; Learning Disability Partnership Board; and Mental Health Partnership Board. Commissioning activity is overseen by the Adult Joint Strategic Commissioning Group (AJSCG), an officer group with senior representation from NHS Lewisham and London Borough of Lewisham, which reports key decisions to the ASPB. The diagram below illustrates the partnership structure.

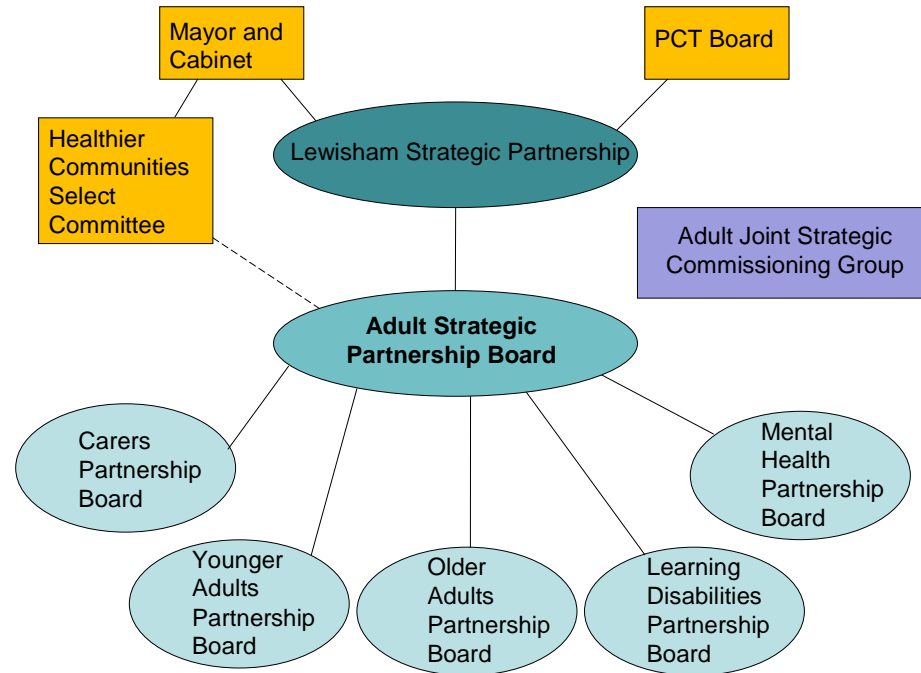


Diagram 1 – ASPB and its third tier partnerships

Key developments

The ASPB and its constituent partner agencies have led and coordinated a number of key developments in health and social care over 2009/10. Notable examples include:

- Progress towards formalising joint commissioning arrangements between London Borough of Lewisham and NHS Lewisham, with the Council as lead commissioner. A decision was taken by Mayor and Cabinet in December 2009 to align budgets under a Section 75 agreement.
- Involvement in Lewisham's Total Place activity, benchmarking Lewisham's Joint Commissioning arrangements and identifying the opportunities for greater joint working in the future.
- Activity to transfer Community Services from NHS Lewisham to University Hospital Lewisham
- The introduction of the Social Care Information and Advice Team (SCAIT) as part of the Health and Social Care Transformation Programme. SCAIT acts as the first point of contact for all adult social care services (with the exception of Learning Disabilities and Mental Health) with support on hand from first response social workers and occupational therapists. Where callers are not eligible for social care services from the Council they are signposted to other opportunities and organisations. The introduction of SCAIT has been accompanied by the successful installation of the new Integrated Adult System (IAS) which ensures that assessment information is available for all teams involved with a service user.
- Successful application for Working Neighbourhood Fund monies to support projects that increase employability and promote community cohesion across the partnership.
- Renegotiation of Lewisham contract with South London and Maudsley NHS Trust, incorporating specific measures to incentivise performance around partnership priorities, e.g. offering service users Direct Payments/Personal Budgets
- Lewisham's selection as a Carers Demonstrator Site pilot, establishing a project to work with carers of people with dementia. The project is exploring with service users and carers how personalisation and self directed support can be employed to deliver interventions that are appropriate and adaptable. The project has identified 70 carers to receive a Personal Budget to be compared with 30 carers using traditional break services.

- Successful development of the Improving Access to Psychological Therapies service, providing high and low intensity support and employment advice.
- Production of an updated version of Health, Well-being and Care – Lewisham’s Joint Strategic Needs Assessment
- A successful visit by the Health Inequalities National Support Team which praised Lewisham’s activity around reducing health inequalities and identified further activity that could be undertaken to ensure that PSA targets in health inequalities are met. The team concluded that Lewisham had strong leadership, engagement and partnership working arrangements ‘Partnership works well at executive/non-executive level, with a strong infrastructure for community development’.

Summary of progress against *Shaping our future* priorities

By coordinating local activity across partner agencies, the ASPB and its third tier partnerships have contributed in a variety of ways to the delivery of *Shaping our future* – Lewisham’s Sustainable Community Strategy.

Ambitious and achieving – where people are inspired and supported to fulfil their potential.

- The ASPB reviewed the Ageing Well Action Plan which outlines actions that the local authority and partner organisations can take to improve outcomes for older people and to promote intergenerational activity. These actions will also constitute the age strand of the Council’s Comprehensive Equalities Scheme.
- Lewisham Carers’ Strategy was successfully completed in 2009/10. The Carers’ Strategy covers all types of services that carers can access to ensure that they are able to live active lives, maintain their own health and pursue employment and interests with support from Carers’ services.

Safer – where people feel safe and are able to live free from antisocial behaviour and abuse

- ASPB considered contingency planning and the response of organisations to major incidents such as swine flu. Effective cross-agency activity in Lewisham has ensured that local services are resilient and can maintain good performance when faced with emergencies or unexpected situations, such as the recent outbreaks of swine flu and norovirus and the harsh winter conditions. During the recent long winter, the Council and its partners made use of all its resources to ensure that the most vulnerable citizens were safeguarded. The Council’s Wardens Scheme provided an additional group of people able to check up on the frail and vulnerable residents.
- The ASPB has continued to monitor activity around safeguarding. In October 2009 an independent chair was appointed with a remit that spans both the Safeguarding Children’s Board and the Safeguarding Adult Board. This has ensured a more consistent approach between the boards and improved shared practices between Children and Adult services. The Annual Safeguarding report was tabled at the ASPB and at the appropriate scrutiny committee.

- Active promotional activity throughout the borough continues to raise public awareness of safeguarding issues. Safeguarding officers regularly attend community events. In addition, Lewisham has taken specific steps over 09/10 to raise the profile of hate crimes and make it easier for people to report it, either to statutory services or through third-party.

Empowered and responsible – where people can be actively involved in their local area and contribute to supportive communities.

- The ASPB coordinated a wide ranging Lewisham response to the Social Care Green Paper *Shaping the future of care together*. This included the views of each of the third tier boards, the Healthier Communities Select Committee, the LSP Board, an all – party briefing, the third sector and the response from 90 members of the public at a facilitated half day workshop. It was found that people needed more information from the Green Paper especially regarding funding of care services and how the comprehensive option would work in practice.
- The Lewisham Lay Visitor Scheme has provided volunteer older residents with the opportunity to attend care homes with council monitoring officers and review the service from a lay point of view, by speaking to residents of the home informally. All care homes in the Borough have agreed to participate in the scheme.
- The partnership structure was strengthened further in 2009/10 with the relaunch of Voluntary Action Lewisham’s (VAL) Health Inequalities and Social Care forum. This brings together all the third sector organisations, including service providers, advocacy groups, charities and faith organisations with an interest in health and wellbeing. The forum complements the existing partnership structure and provides an invaluable resource through which the third sector can engage with statutory agencies and collectively influence discussions. At its first meeting, attended by over 80 people, the Director of Public Health led a discussion on health inequalities, enabling organisations to feed into the development of Lewisham’s revised strategy on this topic.
- Lewisham Local Involvement Network (LINK) is involved throughout the partnership, allowing for the information they gather through outreach work to influence discussions and decisions. The LINK is represented on the Adult Strategic Partnership Board as well as a number of the third tier partnership boards. In addition, officers from across the partner agencies meet regularly with the LINK executive at the Statutory Sector liaison group meeting.
- Lewisham’s Learning Disability Parliament has continued to develop over 2009/10 and to discuss issues of key importance to its members including Health, Hate Crime, In Control and Jobs. Reports of the Parliament’s discussions are readily available and are fully discussed by the Learning Disability Partnership Board.

Clean, green and liveable – where people live in high-quality housing and can care for and enjoy their environment

- The ASPB contributed to the ongoing review of Extra Care and Sheltered Housing to ascertain how existing and future schemes can best meet the needs of older adults. The ASPB invited Brighton and Hove to deliver a presentation on their practice and facilitated a conversation between partner agencies as to what extra care and sheltered housing schemes should offer service users. Subsequently elected members, including the Cabinet Member for Community Services, have undertaken visits to different housing schemes to assess different models of delivery.
- In 2009, Supporting People established a Joint Framework Agreement with Southwark for the procurement of housing related services. A training programme was set up with the help of Brent Homeless Users Group (BHUG) to provide service users with the skills and confidence to participate in the evaluation of tenders. 40 people participated in the process and 28 service users 'graduated' from the programme.

Healthy, active and enjoyable – where people can actively participate in maintaining and improving their health and well-being

- The Health Inequalities National Support Team visited Lewisham in April 2009 to assess the borough's work to meet health inequalities Public Service Agreements (PSAs) targets to reduced gap in life expectancy by 10% and mortality from the major killers. Six areas were focused on : Cardiovascular disease secondary prevention, management of acute chest pain and stroke, seasonal excess deaths, tobacco control, cancer, and chronic obstructive pulmonary disease. The team recognised Lewisham's strong partnership work, its strength in community engagement and the activities in place to deliver improvements in health inequalities. Recommendations from the visit will inform the development of Lewisham's new Health Inequalities Strategy.
- Both NHS Lewisham and South London and Maudsley NHS Trust have established closer working relationships with assemblies and local providers to raise awareness of specific health issues in wards and to publicise health initiatives more effectively. Successes in targeting particular health problems in one or two wards have now been extended across the borough, e.g. cardiovascular disease prevention work that began in two targeted wards is now being scaled up to cover the whole of the Borough as part of the NHS Health Check programme for 40-74 year olds.
- Personalisation continues to be driven by the work of the ASPB. Different citizens and different client groups invariably have concerns around how they can best exercise choice and control over their services. Specific activity over 2009/10 has concentrated on tailoring Lewisham's personalisation approach so that it feels more relevant and understandable for service users.

The Lewisham Direct Payments Network has become a vibrant forum for service users and carers on Direct Payments. Social Care staff and Voluntary Organisation partners meet and exchange views around Direct Payments and the on-going transformation of Social Care in Lewisham.

- *Health, Well-being and Care*, Lewisham's Joint Strategic Needs Assessment was updated in 2009/10 to incorporate the most up-to-date information and data. Supporting this document is a series of more detailed needs assessments that have been undertaken over the course of the year including geographical assessments (North Lewisham, Whitefoot and Downham wards), health condition assessments (Adult Mental Health, Dementia, Autism) and assessments on risk activities (Alcohol, Drug misuse.) Expert analysis of Healthcare for London data by the Joint Commissioning service has provided the first evidence base on the needs of Dementia clients in Lewisham.

Dynamic and prosperous – where people are part of vibrant localities and town centres well-connected to London and beyond

- In 09/10, the ASPB and its partner organisations enhanced their work on tackling worklessness through allocation of Working Neighbourhoods Funding (WNF). Existing WNF funded projects for Health Parties and Adults with Learning Disabilities received an additional year's funding, and Volunteers in Partnership, Time Banks and Improving Access to Psychological Therapies all received funding.
- The Younger Adults service, Lewisham College and Treolar's Moving On programme support adults with physical disabilities to achieve a specific short term goal, including preparing for employment.
- Local arts organisation 'Heart 'n' Soul' which supports people with PWLD launched their 'Real Roles' website last October. The website aims to share their success in employing people with learning disabilities.
- All providers have actively engaged in completing work profiles for service users emerging from Life Plans, PCPs and assessments and identifying their personal aspirations. In many cases this has involved a desire to access employment so service users are then referred to a number of available schemes and interventions.
- The Lewisham Carers' Employment project has worked with local businesses to promote the inclusion of carers and raise awareness of the issues they face. More than 40 carers have received up to six one-to one advice and support sessions, with ten

carers supported into either paid or voluntary work. The project also provides 4 IT classes a week for carers. Positive steps have been taken to ensure non- FACS eligible carers can access the respite programmes.

- Building on the work undertaken in 2009, the Camden Society is helping Lewisham to promote and develop its local employment infrastructure. This year, they have developed an employers register and an 'employment readiness' tool which all LD providers of significant packages have been trained to use. The tool matches an individual's skills and interests to potential employment opportunities. Providers have also been encouraged and supported to develop shadow work and 'employment banks' for the people who they also deliver care to.
- Encouraging people to return to employment is a key objective of the IAPT (Improving Access to Psychological Therapies) programme. Through WNF funding, employment officers have been appointed to this team, helping those who have lost or are at risk of losing their jobs, to access employment opportunities.

LAA Performance

Please refer to the End of Year Performance reports that have been circulated separately or are on the website

Working Neighbourhoods Fund projects

Project	Lead Agency	New Allocation	Project Outline	Link to LAA Outcomes/Indicators
Health Parties	NHS Lewisham	£11,000 (2010/11)	<p>The Project provides an intensive support service to families in crisis by engaging with them and supporting people to move on to basic training and/or adult education. The project is delivered in partnership with the Sage Educational Trust. In the last six months, the project has achieved the following:-</p> <ul style="list-style-type: none"> • Over 25 adults have started basic adult education courses; mostly at the North Downham Training Project • 5 adults have gone into paid employment <p>Four volunteers are actively supporting project activities</p>	<ul style="list-style-type: none"> • Overall employment rate • Working age people claiming out of work benefits • Participation in regular volunteering
Adults with learning disabilities in employment	London Borough of Lewisham initially then delivered through the third sector	£100,000 (2010/11)	<p>This project will extend support to people with low levels of learning disabilities and mental health needs and assist them into employment. The project will complement the work of other employment projects in the borough.</p>	<ul style="list-style-type: none"> • Adults with learning disabilities into employment • Number of vulnerable people achieving independent leaving • Working age people claiming benefits
Lewisham Time Bank network	NHS Lewisham	£80,000 (2009-2011)	<p>Personal development workshops including MIND Life Skills courses, self-help groups, coping with anxiety and depression. Career coaching sessions for time bank volunteers</p>	<ul style="list-style-type: none"> • NI 1 - Percentage of people who believe people

Project	Lead Agency	New Allocation	Project Outline	Link to LAA Outcomes/Indicators
				<p>from different backgrounds get on well together</p> <ul style="list-style-type: none"> • NI 7 - Environment for a thriving third sector • NI 151 - Overall employment rate • NI 153 - Working age people claiming out of work benefits
Improving Access to Psychological Therapies	NHS Lewisham	£100,000 (2009/10)	To support people being treated within IAPT programme to remain in work or return to work	<ul style="list-style-type: none"> • NI 151 - Overall employment rate, • NI 153 - Working age people claiming out of work benefits
Volunteers in Partnership	University Hospital Lewisham	£156,000 (2009-2011)	Project provides NHS work experience, training and job-search programme to help the most excluded increase their employability and skills and move towards paid work. Target client groups include lone parents, long term unemployed, carers, people with disabilities (including learning disabilities)	<ul style="list-style-type: none"> • NI 1 - Percentage of people who believe people from different backgrounds get on well together • NI 151 - Overall employment rate • NI 153 - Working age people

Project	Lead Agency	New Allocation	Project Outline	Link to LAA Outcomes/Indicators
				claiming out of work benefits <ul style="list-style-type: none"> • NI 172 - VAT registered businesses in the area showing growth

Review of partnership

At its May 2009 meeting, the Adult Strategic Partnership Board (ASPB) agreed to review and rationalise the structure of its supporting partnerships. This work would be led by the Senior Officers Group (SOG) and would contribute to the development of the strategic work plan of the ASPB itself.

Work has been underway to determine the current role and function of the ASPB's supporting partnerships. National initiatives, such as World Class Commissioning and Total Place, as well as local developments such as joint commissioning between the NHS Lewisham and the Local Authority, demonstrate the value of different organisations across the public, private and third sectors working more closely together and engaging service users in achieving health and care outcomes.

The review's findings so far suggest that third tier partnerships should have an enhanced role in progressing and governing the 'business' of health and social care provision, building upon the strength of the networks and relationships that they have developed over a number of years. This would mean a clearer role in relation to the commissioning of services, monitoring performance and coordinating Lewisham's collective response to specific government policies and initiatives.

The ASPB will complete its review over 10/11 and begin to make any necessary changes to its structures, terms of reference and membership.

Key Activities for 2010/2011

Activity over the next year will be focussed on continuing to transform adult social care and tackle health inequalities in the light of changing national priorities and maximising the use of funding available to all partner agencies. Other key areas of activity include:

- Completion and implementation of the review of partnerships
- Developing the new JSNA to make it electronically accessible and more easy to interrogate
- Working alongside the new Council of Elders to prioritise activity for older people
- Continuing to develop further links with other thematic partnerships to deliver effectively against the priority outcomes of *Shaping our Future* – Lewisham's Sustainable Community Strategy.
- Supporting the work of the Healthier Communities Select Committee

Contributions from the LSP

The ASPB have worked in partnership with the Economic Development and Enterprise Board to ensure that opportunities are available for vulnerable people to access adult education, employment support and volunteering opportunities in order to ensure the most vulnerable residents do not suffer disproportionately from the impacts of the economic downturn and continue to fulfil their potential.

The LSP board and partnership boards continue to support the work of the ASPB. The partnerships discussion on the future of extra care and sheltered housing drew heavily upon the expertise of Lewisham's Sustainable Development Partnership. In addition, the identification of the Improving Access to Psychological Therapies (IAPT) programme as an opportunity for WNF investment was made by the ASPB and the Economic Development and Enterprise Board.

Lewisham's LSP has a clear understanding of the scale and nature of health inequalities in the borough. Dr. Danny Ruta, the Director of Public Health, gave a presentation to the LSP Board in January 2010 outlining the current health inequality priorities. This included: a detailed understanding of the major disease and risk factors which contribute to Lewisham's health inequalities gap; Lewisham's position compared to England; and where the priority wards are compared with Lewisham as a whole. The importance of the strategic leadership provided by the LSP was identified and condoned by the recent health Inequalities National Support Team visit.